

- [Contact](#)
- [MyPacs.net](#)
- [McKesson Medical Imaging](#)
- [About](#)
- [Home](#)

## [Medical Imaging Talk Blog](#)

Search for:

- [Future of Diagnostic Imaging](#)
- [Optimizing Medical Imaging Value](#)
- [Workflow](#)
- [Vendor Neutral Archives](#)
- [Radiology](#)
- [Cardiology](#)

# Balancing People, Processes and Technology to Drive Effective Transformation in Health Care



Posted By  
[Tomer Levy](#)



The U.S. health care system's shift from volume to value has driven an influx of information technology solutions, but as in any industry, it takes more than new technology to be successful. Transformative change in health care requires the right combination of people, process and technology. Without a broader perspective, you may embark on a fragmented approach that takes into account only one of these factors at a time. Adding technology addresses individual problems but may ultimately create unnecessary complexity. Adding processes can standardize workflow, but may make change difficult if the processes are unwieldy. Adding people can alleviate work, but the right people may prove difficult to find, and come at additional cost.

To create impactful transformation like that described in the Institute for Healthcare Improvement's [New Rules for Radical Redesign in Health Care](#), there is a need for a balanced approach. Forward-looking organizations understand the importance of collaborating and cooperating in a network that extends beyond traditional walls of a department or hospital. Today's technology solutions enable processes and make them immediately accessible to the people who need them. Achieving success in health care today requires more than a collection of solutions or a vast aggregation of data; it entails an in-depth understanding of the impact processes and people have on both quality and patient outcomes, and the way in which technology can be used as a unifying force to strengthen that impact.

Imaging teams who want to quantify success based on outcomes and quality have to first understand how patients' clinical context follows them across various systems or facilities throughout the care process. In many cases, the technology involved comes from multiple vendors, adding an additional layer of complexity, and illustrating perfectly the fundamental need for interoperability and integration. In addition, new technologies need to add value to previous technology investments. These are key guiding principles for anyone who wants to optimize image sharing, cross-facility reading, and subspecialist collaboration.

Health care innovators who want to instigate change should seek out a partnership that goes beyond a simple product or solution implementation and involves shared responsibility for outcomes through the balancing of people, processes and technology.

Organizations need to choose technology partners who understand the health care industry as a whole – who can help them align their goals related to patient health with their goals related to business health. Innovators in health care are embracing this kind of change as the new normal, and are working to make sure their people, processes and technology are prepared to deliver the best possible care.

McKesson has deep industry perspective that can move organizations forward in their journey. [Ask us about how McKesson Medical Imaging Consulting](#) can help you facilitate change management in your organization. Our [Conserus](#) suite of solutions is designed to connect and leverage your existing technology investments to connect your processes at key points in the care process. Find out more by [downloading our fact sheet](#).

If you'll be at [AHRA](#) in Nashville, [book an appointment](#) to come talk to us about how we can help your organization undergo a transformation that will make sure you thrive in your transition to value based care.

### Related posts:

1. [Customer Spotlight: How Technology is Helping the Transition to Value-based Care at OSF HealthCare](#)
2. [Effective Healthcare Leadership During Times of Change](#)
3. [Medical Imaging Software Improves Workflow Processes Dramatically](#)
4. [Mobile Medical Technology Revolutionizing Patient Care](#)
5. [5 Considerations for Effective Resiliency Planning](#)

 Like 1.8K people like this. Be the first of your friends.

### Like us on Facebook

This entry was posted on Tuesday, July 5th, 2016 at 10:41 am , is filed under [Medical Imaging Workflow](#) and tagged with [Value-based care](#), [workflow](#) .

### Leave a Reply

Name (required)

Mail (will not be published) (required)

Website



Submit Comment

Complete this form to subscribe to the Medical Imaging Talk blog

**First Name: \***

**Last Name: \***

**Title: \***

**Email: \***

**Organization: \***

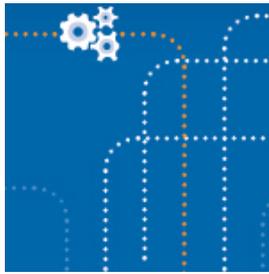
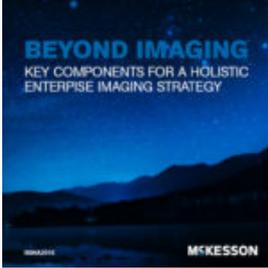
I would like to stay up to date with McKesson IWS Products and Services.

**Subscribe**



## **Beyond Imaging: Key Components for a Holistic Enterprise Imaging Strategy**

19 industry experts share their insight and advice on four key components. [download ebook >>](#)



## Advancements in Diagnostic Imaging eBook

See what experts have to say about past milestones to future possibilities

[download ebook >>](#)

## Leaders Speak on Cost of Ownership, Value-Based Care and More

13 Insights for Conquering Healthcare Challenges in 2015 from the Experts

[download ebook >>](#)

## Embrace Imaging Trends

3 Diagnostic Imaging Trends You Must Watch Closely...

[click here >>](#)



## Authors & Contributors

Since being founded in September of 2009, the Medical Imaging Talk Blog by McKesson has become the industry destination for those seeking the most up to date news.

[read more >>](#)

## Resources Directory

Medical Imaging Talk blog by McKesson references a wide variety of industry resources in the development of content. See a sampling of these resources, separated by category.

[learn more >>](#)

- [Home](#) |
- [About McKesson](#) |
- [Contact Us](#) |
- [Privacy Policy](#) |
- [Disclaimer](#) © 2017 McKesson Corp.